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CONFIRMATION NO. 3865

SERIAL NUMBER 10/648,722	FILING or 371(c) DATE 08/25/2003 RULE	CLASS 705	GROUP ART UNIT 4143	ATTORNEY DOCKET NO. 16869N-091300US	
APPLICANTS Toshihiro Nakaminami, Zama, JAPAN; Makoto Kitagawa, Fujisawa, JAPAN; Susumu Kobayashi, Kawasaki, JAPAN; Toshiaki Tokunaga, Yokohama, JAPAN; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** JAPAN 2003-174234 06/19/2003 ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 11/25/2003					
Foreign Priority claimed <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /MARK A FLEISCHER/ Acknowledged Examiner's Signature	<input type="checkbox"/> Met after Allowance MAF Initials	STATE OR COUNTRY JAPAN	SHEETS DRAWINGS 28	TOTAL CLAIMS 16	INDEPENDENT CLAIMS 5
ADDRESS TOWNSEND AND TOWNSEND AND CREW, LLP TWO EMBARCADERO CENTER EIGHTH FLOOR SAN FRANCISCO, CA 94111-3834 UNITED STATES					
TITLE System for business service management and method for evaluating service quality of service provider					
FILING FEE RECEIVED 1048	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		